

Public Notice to Boil Water

October 18, 2023

Due to a water main break, the Texas Commission on Environmental Quality (TCEQ) has required the City of Rusk, PWS# 0370003 to notify customers of the need to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

This notice is for customers in the Highway 69 corridor, from McDonalds south to 343 including intersecting streets east and west of Highway 69. If you did not lose water pressure this morning, then you do not need to boil your water.

If you have questions concerning this matter, you may contact Thomas Thompson, Utilities Director at 903-683-2321 or City Hall at 903-683-2213. If a customer wishes to contact the TCEQ, they may call 512-239-4691.